RingCentral Office@Hand from AT&T

Polycom SoundPoint Desktop IP 321 and 335 Phone

Enterprise-grade SIP phones for remarkable value.

The Polycom SoundPoint IP 321 and IP 335 are enterprise-grade SIP phones that provide excellent sound quality at a remarkable value. Both are designed to bring high-quality communications through advanced features and functionality.

The Polycom SoundPoint IP 321 has a single 10/100 Ethernet port and two lines. It also features a stand that can be reversed to serve as a wall mount. With a built-in IEEE 802.3af PoE circuitry, you can experience flexible deployment and significant savings on cabling expenses.

The phone unit also comes with Polycom Acoustic Clarity technology, enabling crystal-clear conversations that sound as natural as face-to-face conversations. It is equipped with a full-duplex IEEE 1329 Type 1-compliant speakerphone.

The Polycom SoundPoint IP 335 features HD voice technology to deliver voice data. It is also equipped with a high-resolution backlit display to provide clear call information. The unit also comes with features such as call hold, transfer and three-way conferencing.

Both the Polycom SoundStation IP 321 and IP 335 provide businesses with excellent communications in real time, and offer functionality that enables your office communications the ability to maximize productivity over any network.

POLYCOM

Includes:
- Polycom SoundPoint Desktop IP 321/335
- Handset and cord
- Phone base
- RJ-45 Ethernet cable
- AC power kit
- Userguide and quick tips card
- Product registration card

Features

Lines:
- Up to 2 lines with up to 2 calls per line

Display:
- 102 x 33 pixel-graphical LCD
- IP 335: LED backlight display

Audio Features:
- Full-duplex hands-free speakerphone with Polycom
- Acoustic Clarity Technology
- Frequency response: 300Hz–3300Hz for handset, headset and hands-free speakerphone modes
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise fill
- DTMF tone generation/DTMF event RTP payload
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment
- Acoustic echo cancellation
- Background noise suppression

Call-Handling Features:
- Distinctive incoming call treatment/call waiting
- Call timer
- Call transfer, hold
- Called, calling, connected party information
- Three-way conferencing
- One-touch speed dial, redial
- Call waiting
- Automatic off-hook call placement
- Do not disturb function

Other Features:
- Local feature-rich GUI
- Time and date display
- Call history (missed, placed and received)
- Unicode UTF-8 character support. Multilingual user interface encompassing Danish, Dutch, English (Canada/U.S./U.K.), French, German, Italian, Norwegian, Portuguese, Russian, Spanish, Swedish

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Polycom SoundPoint Desktop IP 321/335 Features and Specifications

Feature Keys:
- 3 context-sensitive "soft" keys
- 2 line keys with bi-color (red/green) LED
- 2 feature keys ("Menu" and "Dial")
- 4-way navigation key cluster with center "Select" key
- 2 volume control keys
- Dedicated hold key
- Dedicated headset key
- Dedicated hands-free speakerphone key
- Dedicated microphone mute key
- Headset compatibility

Headsets:
- IP 321: Dedicated 2.5mm headset port compatible with most monaural mobile phone headsets
- IP 335: Dedicated RJ-9 headset port — amplified headsets are recommended

Hearing Aid Compatibility:
- Compliant with ADA Section 508 Recommendations: Subpart B 1194.23 (all)
- Hearing Aid Compatible (HAC) handset for magnetic coupling to approved HAC hearing aids
- Compatible with commercially available TTY adapter equipment

Protocol Support:
- IETF SIP (RFC 3261 and companion RFCs)

Network and Provisioning:
- IP 321: Single 10/100 Mbps Ethernet port
- IP 335: Two 10/100 Mbps Ethernet port
- Manual or dynamic host configuration protocol (DHCP) network setup
- Time and date synchronization using SNTP
- QoS Support — IEEE 802.1p/Q tagging (VLAN), Layer 3
- Network Address Translation (NAT) support for static configuration and "Keep-Alive" SIP signaling
- RTCP support (RFC 1889)
- Event logging
- Syslog
- Local digit map
- Hardware diagnostics
- Status and statistics reporting

Approvals:
- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55022 Class B
- CISPR22 Class B
- AS/NZS CISPR 22 Class
- VCCI Class B
- EN55024 Class B
- EN61000-3-2; EN61000-3-3; EN-61000-6-1
- ROHS compliant
- Anatel
- GOST
- C-tick
- CCC

Safety:
- CE Mark
- EN 60950-1
- IEC 60950-1
- CAB/CSA-C22.2 No. 60950-1-03
- AS/NZS 60950-1
- IP 321: NRTL
- IP 335: UL60950-1

Operating Conditions:
- Temperature: +10 to 40°C (+50 to 104°F)
- Relative humidity: 20% to 85%, non-condensing

Storage Temperature:
- -40 to +70°C (-40 to +160°F)

Size:
- 6.7 in x 5.7 in x 6.9 in x 1.4 in
- (17 cm x 14.5 cm x 17.5 cm x 3.5 cm)

Weight:
- Phone weight: 1.37 lb (0.625 kg)

Part Numbers / UPC Codes:
- IP 321: 2200-12360-025/610807690276 for all markets
- IP 335: 2200-12375-025/610807694670 for all markets

Unit Box Dimensions / Weight:
- 10 in x 4.2 in x 11.6 in (W x H x D)
- (25 cm x 10.5 cm x 29.5 cm)
- 3 lb 4 oz (1.49 kg)

Country of Origin:
- Thailand

Warranty:
- 1 year

For more information, please
- contact an **AT&T sales representative**
- visit **att.com/OfficeAtHand**
- call **877-280-4103**